

Delta Dental of Illinois is pleased to be your dental benefits carrier. Your group plan offers you the dental benefits program: Delta Dental PPO Plus Delta Dental Premier.

### Delta Dental PPO Plus Premier

**On the reverse side of this sheet is a summary of your plan coverage\*. Please also see the enclosed sheet, “How You Can Save with a Delta Dental Network Dentist,” which provides an example of your out-of-pockets costs with network dentists and a non-network dentist.**

#### **With Delta Dental PPO Plus Premier:**

- You can go to any licensed general or specialty dentist.
- **You will maximize your benefits by receiving care from a Delta Dental PPO or Delta Dental Premier network dentist.**
- Delta Dental’s network dentists have agreed to reduced fees as payment in full, which means you will likely save money by going to a Delta Dental PPO or Delta Dental Premier network dentist. Non-network dentists have not agreed to accept our reduced fees as payment in full, which means they may bill you for any charges over our allowed fees.
- You are charged only the patient’s share\*\* at the time of treatment. Delta Dental pays its portion directly to network dentists.

### Finding a Dentist

Visit our web site at [www.deltadentalil.com](http://www.deltadentalil.com) and click on Provider Search. Please see the enclosed “How to Find a Network Dentist” sheet for more details.

#### **Example of Your Copayment with Delta Dental Network Dentists and Non-Network Dentists**

- Delta Dental PPO: Lowest out-of-pocket costs and network protection.
- Delta Dental Premier: Higher out-of-pocket costs than PPO, but may be lower than non-network and network protection.
- Non-network: You may have the highest out-of-pocket costs.

### Delta Dental PPO Plus Premier Plan Features

Your Delta Dental PPO Plus Premier plan includes the following features (please see enclosed pieces for more information):

- **Enhanced Benefit Program** offers additional coverage for individuals who have specific health conditions (including pregnancy, diabetes, high-risk cardiac conditions, suppressed immune systems, and special needs) that can be positively affected by additional oral health care.

### Customer Service

The enclosed Member Connection sheet explains how to register on Delta Dental of Illinois’ website, [www.deltadentalil.com](http://www.deltadentalil.com). Once registered, you can **get real time benefit information, check claim status, sign up for electronic Explanation of Benefits and print a temporary ID card.**

Call 1-800-323-1743 to access our automated phone system or speak to a customer service representative from 7 am to 7 pm Monday through Thursday and 7 am to 6 pm Friday, Central Time. Our automated phone system is available 24 hours a day, seven days a week, and offers dentist listings and claim information.

You can also connect with us through our mobile app, Facebook, Twitter, our blog and more. See the enclosed sheets on connecting with us.

### Learn More

You can learn more about your Delta Dental of Illinois dental plan by reading the information included in your enrollment kit.

\*The information on the reverse side of this sheet is a brief summary of your dental plan and the services it covers. There are some limitations on the expenses for which your dental plan pays. If you have specific questions regarding benefit coverage, limitations, exclusions, or non-covered services, please refer to your certificate of coverage/dental benefit booklet or contact Delta Dental of Illinois.

\*\*Patient’s share is the coinsurance/copayment, any remaining deductible any amount over the annual maximum and any services your plan does not cover.

Note: Delta Dental imposes no restrictions on the method of diagnosis or treatment by a treating dentist. A benefit determination relates only to the level of payment that your group dental plan is required to make.

## Northwestern University – The Graduate School Students, Group #20525

<b>Eligible Dependents</b>	Spouse/and dependent children to age 26
<b>Annual Deductible (applies to Basic and Major Services Only)</b>	\$50/person; \$150/family (when using a Delta Dental PPO dentist) \$100/person;\$300/family (when using a Delta Dental Premier or non-network Dentist)
<b>Annual Maximum</b>	\$1,500/person (when using a Delta Dental PPO or Delta Dental Premier dentist) \$500/person (when using a non-network dentist)
<b>Enhanced Benefit Program</b>	Your plan provides additional cleanings and/or applications of topical fluoride to people with specific health conditions that put them at risk for oral health disease. The costs of the additional cleanings and fluoride treatments will be applied to your annual maximum.

	Delta Dental PPO Network Dentist	Delta Dental Premier® Network Dentist	Non-Network Dentist
<b><u>PREVENTIVE/DIAGNOSTIC SERVICES</u></b> <ul style="list-style-type: none"> <li>Routine exams (two per benefit year)</li> <li>Cleanings (two per benefit year)</li> <li>X-rays (bitewings – two per benefit year)</li> <li>Fluoride treatments (two per benefit year to age 19)</li> <li>Space maintainers (to age 14)</li> <li>Sealants (to age 16)</li> </ul>	100%*	100%**	50%***
<b><u>BASIC SERVICES</u></b> <ul style="list-style-type: none"> <li>X-rays (full mouth – 1 per 3 years)</li> <li>X-rays (all other)</li> <li>Fillings (silver (amalgam) and tooth colored (composite) on front teeth)</li> <li>Posterior composites (tooth colored fillings on back teeth)</li> <li>Emergency exams and palliative (pain relief) treatment</li> <li>Oral surgery (simple extractions)</li> </ul>	80%*	80%**	50%***
<b><u>MAJOR RESTORATIVE SERVICES</u></b> <ul style="list-style-type: none"> <li>Oral surgery (surgical extractions including general anesthesia)</li> <li>Oral surgery (all other)</li> <li>Endodontics (root canals and pulpal therapy)</li> <li>Non-surgical Periodontic (gum) maintenance</li> <li>Surgical Periodontic (gum) maintenance</li> <li>Crowns, onlays, and other ceramic restorations to permanent teeth</li> <li>Partial/full dentures</li> <li>Denture (repair, reline, rebase and adjustments)</li> <li>Fixed/removable bridges</li> <li>Repairs and recements to crown, bridges, inlays and onlays</li> </ul>	50%*	50%**	50%***

\* Delta Dental PPO dentists accept payment based on the lesser of the submitted fee or the PPO fee schedule, which is established at a level that typically delivers a 15-40% discount off of average billed charges nationally.

\*\*Delta Dental Premier dentists accept payment based on the lesser of the submitted fee (their usual fee) or Delta Dental's maximum plan allowance. Premier dentists may not charge you for costs exceeding the maximum plan allowance.

\*\*\*Non-network dentists (non-Delta Dental PPO/non-Delta Dental Premier) do not agree to accept Delta Dental's allowed fees as payment in full; payment is based on the lesser of the submitted fee (their usual fee) or Delta Dental's maximum plan allowance. These dentists can charge you for costs exceeding the maximum plan allowance.